

Babli Khatun

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Professional Summary

Agile Project Manager with 10+ years of experience delivering complex digital transformation and FinTech projects across the UK, Singapore, Japan and South Asia. Proven track record leading cross-functional teams of 17+ engineers, managing multi-million-dollar project budgets, and consistently delivering on time and within cost. Achieved a 30% reduction in operational costs, PCI DSS certification, and 50+ successful project deliveries. Holds an M.Sc. in Programme and Project Management (Distinction, University of Chester), Certified ScrumMaster® (CSM®), PRINCE2 Foundation, and Google PM certification. Combines strong end-to-end delivery leadership with growing capability in data analytics, KPI reporting, and business intelligence.

Key Skills

Project & Delivery Management: Agile, Scrum, SDLC, PRINCE2, RAID Tracking, Sprint Planning, Risk Management, Stakeholder Engagement, Budgeting, Resource Allocation, Change Management, Cross-border Team Leadership

Data & Business Analytics: KPI Definition, Dashboard Analysis, Power BI, Business Intelligence, Process Mapping, Healthcare Analytics, Insight Generation

FinTech & Digital: Payment Gateway, BNPL, Multi-currency, Remittance Systems, Invoice Management, CMS, API Integration

Tools & Platforms: Jira, MS Project, Trello, Asana, ClickUp, Power BI, Orange, GitHub, Lark

Experience

Project Manager (Part-Time) | *Women in Digital Ltd.*

November 2024 – Present

- Successfully delivered 5+ projects including websites and mobile apps, improving user engagement by 30% through structured delivery and performance tracking.
- Maintained RAID logs, project documentation, and stakeholder status reports throughout all project lifecycles.
- Managed client relationships and delivery schedules across multiple concurrent accounts.

Career break: Full-time M.Sc. Study | *University of Chester*

October 2023 – October 2024

Project Manager (Tech) | *Soft Tech Innovation Ltd. (aamarPay)*

December 2022 – September 2023

- Drove full agile transformation across the engineering department, achieving 100% Scrum adoption and 30–40% adoption across all other departments.
- Managed project budgets, risk assessments, and resource allocation across all active workstreams, reporting outcomes directly to senior leadership. During my working period, 50+ projects delivered on time, 30% cycle time reduction and 30% annual cost saving.
- Oversaw API integrations, cloud platform deployments, and system security enhancements across multiple product lines.
- Researched and implemented AI-assisted project management tools as part of the company's digital transformation roadmap. Achieved PCI DSS Certification and the compliance review every 3–4 months along VAPT.

Project Manager | *IN Financial Technology (INFT), Singapore*

February 2022 – November 2022

Managed delivery of core financial technology products for an international FinTech serving unbanked migrants across Southeast Asia. Led cross-border teams across Singapore, Malaysia, and Indonesia, and reported directly to senior banking and FinTech stakeholders.

- Facilitated 50M+ SGD/MYR in remittance transfers • 20% operational cost reduction • 100% agile team adoption

Delivered 450+ digital marketing assets monthly and micro-site management for Nokia, Microsoft and Dell. Built and maintained digital platforms and delivered large-scale campaign assets to tight deadlines

Projects

1. E-learning platform (mastor.com), Invoicing system (billto.co.uk) (WID)
 - PM: Task distribution, Risk management, Resource management, timeline
2. Healthcare analytics project focused on translating clinic data into operational insights. (Amdari Limited UK – February 2026)
 - PM and data analyst: Project backlog prepares, Task distribution, dashboard inside and report
3. Payment Gateway rebuild (PHP to Python), aamarPay SuperApp, SMS Gateway, Visitor and HR Management System, HR Management System (aamarPay)
 - Agile PM: *Responsible for full SDLC delivery, agile transformation, budget management, and compliance across 50+ concurrent and sequential projects, overseeing a team of 17+ engineers across 6 technical teams under Project & engineering department.*
4. Remittance System, Inremit App, Invoice Management system (INFT)
 - PM: Managed cross-functional teams across three countries, coordinating 30+ senior stakeholder meetings with FinTech firms and banks.

Certifications

Business Analysis & Data Analysis– Tritek Academy, UK, 2026

PRINCE2 Foundation – University of Chester, 2024

Certified ScrumMaster® (CSM®) – Scrum Alliance, 2021

Google Project Management Certification – Coursera, 2021

Education

M.Sc. in Programme and Project Management (Distinction 75%)

December 2024

University of Chester, Chester, UK

Dissertation: The Future of Project Management in Industry 5.0: Can Artificial Intelligence Help? (74%)

Executive MBA – Major in Marketing (82%)

January 2022

BRAC University, Dhaka, Bangladesh

B.Sc. in Computer Science & Engineering (85%)

December 2012

Dhaka International University, Dhaka, Bangladesh

Additional Experience & Achievements

- Volunteer – Digital Buddies at Storyhouse, Chester (2024 – present)
- Community Lead – Women in Digital (2016, 2019)
- Organiser – Innovation Challenge (Tech) (2019)
- Mentor – Women Hackathon (500+ participants) (2017)
- Young Tech Speaker – ICT Division, Bangladesh Government Project (2016–2017)
- Award: BRAC Manthan Digital Innovation Award – Group Project (2016)
- Award: GIST Bootcamp Winner, 1st Place – Group Project (2014)